



OWNER'S GUIDE

A warm holiday home that costs far less to run

How a modern air source heat pump keeps your holiday home comfortable all year — and can cut your heating bills by up to ~75%* compared with LPG or direct electric. Installed free,* with your gas cooker carrying on exactly as it does today.

✓ Installed free*

✓ Warm all year

✓ Control from your phone

✓ Quiet & low-carbon

INSIDE THIS GUIDE

- Why now — the numbers
- What you get
- Built to last
- How it works
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THE OPPORTUNITY

Better warmth, lower bills, less hassle

Heating a holiday home with LPG or old electric heaters is expensive and fiddly. A modern air source heat pump changes that — it keeps your home comfortable through the seasons while using a fraction of the energy, and EnerPark installs it for you at no cost.*

~75%*

Potential saving vs LPG or direct electric

£0*

Cost to you — installed free

20–25

Year design life

THE SIMPLE IDEA



No change to how you cook

A compact heat pump fits neatly to the rear of your holiday home and takes over all your heating and hot water. Your gas cooker carries on exactly as it does now — no disruption to how you cook.



Efficient by design

Produces 3–5kW of heat from around 1kW of electricity — far more efficient than direct electric or LPG heating.



Fitted with minimal fuss

A professional install by our accredited engineering partner, typically completed in a day.



3–5kW from ~1kW

Heat delivered per unit of electricity



45–55dB

Quiet-conversation sound level



Automatic defrost

Keeps working through winter



20–25 year design life

A long-term upgrade for your home



Just 5 moving parts

Simple, reliable, low-maintenance



2-hour, 24/7 callout

Support that's always on

HOW IT WORKS

Comfortable heat, without the hassle

A compact heat pump fits neatly to the rear of your holiday home. It handles all your heating and hot water, while your gas cooker carries on exactly as it does now.

**Runs on electricity**

Produces 3–5kW of heat from around 1kW of power — far more efficient than direct electric or LPG heating.

**Your cooker keeps working**

Your gas cooker carries on exactly as it does now, while the heat pump quietly handles all your heating and hot water.

**Heating & hot water**

One system for comfortable warmth and your hot water, working reliably right through the year.

**Warm before you arrive**

Pre-heat from your phone on the drive down, then manage everything from the app once you're there.

And the bit that matters most

Installation is free.* Ongoing servicing is chargeable — from £250/yr — so there's no hidden cost and no surprise later. Everything is fitted by our accredited engineering partner, who is MCS certified where applicable and a RECC member, with a 24/7 two-hour callout behind it.

WHAT YOU GET

A better heating system, lower bills, less hassle

The kind of upgrade that makes your holiday home nicer to be in — and cheaper to run.



Up to ~75% lower bills*

Dramatically cheaper to run than LPG or direct electric heaters.



Far less gas

With only your cooker still on gas, gas-bottle use drops right down.



Warm all year

Comfortable, reliable heat right through the year — the home's warm whenever you arrive.



Smart app control

Heat the holiday home from an app before you arrive.



Quiet operation

45–55dB — about a quiet conversation — with a silent night mode for even quieter running overnight.



Lower carbon

Cleaner, greener heating with no combustion.

COMMON QUESTIONS

The concerns owners raise most — answered straight

Straight answers to the things we hear again and again.

**“They cost a fortune to run.”**

They produce 3–5kW of heat from around 1kW of electricity — far cheaper than direct electric or LPG.

**“They’re too noisy.”**

Modern outdoor units run at 45–55dB, about the level of a quiet conversation — and a silent night mode runs them even more quietly overnight.

**“They freeze in winter.”**

Automatic defrost cycles keep the system running reliably through cold weather.

**“They take too long to warm up.”**

Once at temperature, your holiday home holds a comfortable warmth using very little energy.

**“We’ll still be tied to LPG.”**

Gas-bottle use drops significantly — with heating and hot water on the heat pump, only your cooker still uses gas.

**“Heat pumps don’t work in holiday homes.”**

Correctly sized and designed, modern air source heat pumps suit the majority of holiday homes.

**“Am I protected if something goes wrong?”**

Yes. Your system comes with an insurance-backed warranty and manufacturer warranties, plus a 24/7 two-hour callout if you ever need it.

**“Who actually installs it?”**

Our accredited engineering partner — MCS certified where applicable and a member of the Renewable Energy Consumer Code (RECC), so you're in safe, regulated hands.

BUILT TO LAST

Proven technology, engineered for the long run

Trusted by millions of homes across Europe, and built for a long, low-maintenance life.

Modern gas boiler

10–15 yrs

Typical lifespan today — more components, more moving parts, more that can go wrong.

EnerPark air source heat pump

20–25 yrs

Just 5 moving parts, less to go wrong, and remote monitoring built in.



Remote monitoring

Faults can be spotted and diagnosed before they become problems.



Solar & battery ready

Works seamlessly with solar panels and battery storage if you add them.



Always improving

Heat pump technology keeps advancing, while boilers have plateaued.

YOUR PROTECTION

✓ MCS certified (where applicable)

✓ RECC member

✓ Insurance-backed warranty

✓ Manufacturer warranties

WHAT TO EXPECT

Simple from start to finish

You don't need to know anything about heat pumps to get started. We explain everything, install it tidily, and show you how to get the most from it.

1**A friendly coffee morning**

We come to your park and explain how heat pumps work over a coffee — ask us anything, no pressure.

2**A free, no-obligation survey**

If you'd like one, we'll confirm what suits your home and answer any questions — with no commitment either way.

3**A tidy install**

Our accredited engineers fit everything with minimal fuss, usually in around a day.

4**We show you the ropes**

After it's in, we run a short session so you know exactly how to get the most from your system and app.

5**Warmth & support all year**

Enjoy quiet, low-cost heat — with a silent night mode — and a 24/7 two-hour callout whenever you need it.

Ready to feel the difference?

Register your interest and we'll be in touch to answer your questions and arrange a free survey — no pressure, no obligation.

enerpark.co.uk

Or call us on [PHONE NUMBER] · hello@enerpark.co.uk



AIR SOURCE HEAT PUMPS

**Free for owners.
Warm all year.
Honest advice, no obligation.**

enerpark.co.uk

hello@enerpark.co.uk · [PHONE NUMBER]

*Heating bill savings of "up to ~75%" are illustrative, compare against LPG or direct electric heating, and vary by home, prior heating system and usage. They are not guaranteed.

*Installation is provided free to holiday-home owners; ongoing servicing is chargeable. Systems are installed by our accredited engineering partner, who is MCS certified where applicable and a RECC member, with an insurance-backed warranty. Grant eligibility is not available for all park and holiday homes.

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